

# **Provincial** Job Description

*TITLE:* (506) Senior Business Analyst

PAY BAND: 16

## FOR FACILITY USE:

#### SUMMARY OF DUTIES:

Coordinates assessment of business needs and assists in the implementation of technical solutions. Acts as a liaison between business units/departments and Information Technology personnel.

## **QUALIFICATIONS:**

• Business diploma - Management

## KNOWLEDGE, SKILLS & ABILITIES:

- Advanced computer skills
- Advanced programming skills
- Advanced program management skills
- ♦ Advanced project management skills
- ♦ Communication skills
- ♦ Interpersonal skills
- Ability to lead and coach others
- Analytical skills
- Problem solving skills
- Decision making skills
- Ability to work independently and as a member of a team.
- Valid driver's license, where required by the job

## **EXPERIENCE:**

• <u>Previous:</u> Forty-eight (48) months related previous experience working with business units/departments.

## **KEY ACTIVITIES:**

#### A. Administration

- Plans, designs, assigns resources, monitors/tracks progress and implements projects related to new business processes.
- Provides functional guidance to a project team or work group.
- May assist with staff selection for projects.
- Provides input into performance appraisals and performance reviews for project staff.
- Prepares and presents requests for proposals for business application solutions.
- Participates in vendor selection.
- Assists with the negotiation of contracts with vendors.
- Provides training for project staff.

#### B. Change Management

- Consults and liaises with business stakeholders and Information Technology personnel to translate business needs and objectives (e.g., business processes, system data requirements).
- Advises on business process improvements and business process reengineering.
- Facilitates project teams to achieve technology implementation objectives.
- Acts as a business change agent within the organization.

#### C. Planning / Analysis / Design

- Advises on project planning and project management responsibility and actions to implement business technology solutions.
- Prepares financial assessments and performs cost analysis.
- Develops, documents and validates business requirements.
- Develops and maintains documentation (e.g., business requirement specifications, system specifications, user interface designs).
- Performs process modeling and business processes redesign duties (e.g., process reengineering, physical data modeling, logical data modeling, data model reviews).
- Participates in prototyping potential solutions.

#### D. Implementation

- Develops acceptance criteria to demonstrate achieved business requirements.
- Performs unit, system, interface and integration testing.
- Performs user acceptance testing.
- Implements technology solutions.
- Performs post-implementation audits and reviews.
- Performs on-going support of technical solutions for end users.

#### E. Related Key Work Activities

- Performs system administration or system management duties.
- Implements and supports data quality initiatives.
- Acts as a liaison with external stakeholders.

The above statements reflect the general details considered necessary to describe the principle functions of the job and shall not be construed as a detailed description of all related work assignments that may be inherent to the job.

Validating Signatures:	
CUPE:	SEIU:
SGEU:	SAHO:

Dated: April 6, 2016