

# Job Evaluation Rating Document

<p><b>CUPE, SEIU, SGEU, SAHO</b></p> 	<p><b>Job Title</b>      <u>Hearing Aid Practitioner</u></p> <p><b>Date</b>              <u>October, 2000; 2004</u></p> <p><b>Revised Date</b>   <u>September, 2011</u></p> <p><b>Revised Date</b>   <u>October 2018</u></p>	<p><b>Code</b></p>  <p><u>033</u></p>
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<p><b>Decision Making</b></p> <p>Some choice of action when dispensing, adjusting, repairing and maintaining hearing aids and other related audiological equipment within limits defined by accepted practice. Discretion is used in referrals to the physician and when providing client services.</p>	<p><b>Degree</b></p>  <p><u>3.0</u></p>
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<p><b>Education</b></p> <p>Grade 12. Hearing Aid Practitioner diploma (Grant McEwan - 716 hours). Certification with National Board for Certification in Hearing Instrument Sciences (NBC-HIS)</p>	<p><b>Degree</b></p>  <p><u>3.5</u></p>
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<p><b>Experience</b></p> <p>No previous experience. Twelve (12) months on the job to gain a knowledge of various facilities and equipment and to become familiar with department policies and procedures.</p>	<p><b>Degree</b></p>  <p><u>4.0</u></p>
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<p><b>Independent Judgement</b></p> <p>Fitting of hearing aids is governed by standard practices. Has ability to exercise judgment regarding warranties, repairs and minor problems. Makes choices when analyzing and troubleshooting problems around hearing aid moulding and fitting.</p>	<p><b>Degree</b></p>  <p><u>3.5</u></p>
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<p><b>Working Relationships</b></p> <p>Uses tact and discretion when performing hearing tests or fitting equipment. Secures cooperation of children and the elderly to perform tests.</p>	<p><b>Degree</b></p>  <p><u>4.0</u></p>
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**Job Title**

Hearing Aid Practitioner

**Code**

033

<b>Impact of Action</b> Misjudgments in dispensing, adjusting, fitting and maintaining audiological equipment may result in serious discomfort to patients.	<b>Degree</b>  3.0
<b>Leadership and/or Supervision</b> May show others how to perform tasks or duties by familiarizing new employees with the work area and processes. Provides functional guidance to staff regarding cleaning, care and warranties of hearing aids.	<b>Degree</b>  1.5
<b>Physical Demands</b> Regular physical effort testing, fitting and repairing hearing apparatus requiring fine hand-eye coordination.	<b>Degree</b>  2.0
<b>Sensory Demands</b> Regular sensory demands when listening to clients with periods of intense concentration when cleaning, repairing and adjusting apparatus.	<b>Degree</b>  2.5
<b>Environment</b> Occasional exposure to major hazards such as blood/body fluids and cleaning solutions.	<b>Degree</b>  3.0