Job Evaluation Rating Document

		Code
Job Title	Laundry Services Worker	
Date	October, 2000	
Revised Date	2004, October 17, 2019	035
Revised Date	November 18, 2026	

Decision Making	**Degree**
Duties are clearly prescribed, there is some choice of action in prioritizing daily tasks. Solutions to issues or problems are selected within a range of pre-existing methods to provide clean laundry/linen for clients and staff.	2.0

Education	**Degree**
Grade 10.	1.0

Experience	**Degree**
No previous experience. Six (6) months on the job experience to learn work routines, cleaning procedures, ordering/receiving laundry/linen procedures and become familiar with department policies and procedures.	2.0

Independent Judgement	**Degree**
Follows schedules to provide laundry services. Some choice of action in prioritizing daily tasks.	2.0

Working Relationships	**Degree**
Requires courtesy and tact in discussing linen shortages, dealing with production issues, missing laundry items and alterations.	1.5

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Impact of Action	**Degree**
Minor impacts on clients/patients/residents due to lost, damaged or late laundry. Failure to fill/deliver laundry orders in a timely manner may result in delays or inefficiencies in other departments.	1.5

Leadership and/or Supervision	**Degree**
May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.	1.0

Physical Demands	**Degree**
Frequent cumulative effort including standing, crouching, lifting, pushing and pulling awkward/heavy objects.	3.0

Sensory Demands	**Degree**
Occasional effort monitoring machines, observing the condition of clothing for cleanliness.	1.0

Environment	**Degree**
Regular exposure to major conditions such as blood and body fluids, soiled linens, noise, infectious diseases and heat.	4.0