


## Job Evaluation Rating Documentation

<p><b>CUPE, SEIU, SGEU, SAHO</b></p> 	<p><b>Job Title</b> <u>Information Technology Telecommunications Analyst</u></p> <p><b>Date</b> <u>October, 2000</u></p> <p><b>Revised Date</b> <u>2004</u></p> <p><b>Revised Date</b> _____</p>	<p><b>Code</b></p> <p><u>161</u></p>
--	--	--------------------------------------

<p><b>Decision Making</b></p> <p>Develops, implements and integrates technological solutions for the telecommunications systems as defined by accepted practices. Sets short term goals to meet user-specific needs by troubleshooting and adapting systems solutions, to support telecommunications initiatives.</p>	<p><b>Degree</b></p> <p><u>3.5</u></p>
<p><b>Education</b></p> <p>Grade 12. Computer Systems Technology diploma (2220 hours).</p>	<p><u>4.5</u></p>
<p><b>Experience</b></p> <p>Twenty-four (24) months previous experience in a business telecommunication environment. Twelve (12) months on the job to obtain vendor-specific and applicable software training, develop an advanced knowledge and understanding of region telecommunications equipments, software, applications, operations and become familiar with region/facility/department policies and procedures.</p>	<p><u>6.0</u></p>
<p><b>Independent Judgement</b></p> <p>Carries out telecommunication services in accordance with generally accepted practices utilizing a choice of methods in designing, implementing solutions and forecasting future needs.</p>	<p><u>4.0</u></p>
<p><b>Working Relationships</b></p> <p>Provides technical explanation and/or instruction to staff and physicians in the area of telecommunications. Secures cooperation when allocating limited resources.</p>	<p><u>4.0</u></p>

<b>Impact of Action</b>	<b>Degree</b>
Determines and allocates telecommunication resources to meet district and vendor requirements. Designs solutions for users with unique telecommunication needs. Misjudgement in forecasting/planning could delay service for region operations/services. Failure to adequately monitor billings could result in unnecessary expense.	<u>2.5</u>
<b>Leadership and/or Supervision</b> Provides occasional functional guidance to managers regarding interpretation and application of telecommunication policies and practices.	<u>2.5</u>
<b>Physical Demands</b> Regular physical effort driving, lifting, carrying and transporting equipment and computer operation.	<u>2.0</u>
<b>Sensory Demands</b> Frequent sensory effort associated with designing, installing, implementing, maintaining and supporting computer based telecommunications systems requiring mental and visual attentiveness.	<u>3.0</u>
<b>Environment</b> Occasional minor disagreeable conditions such as multiple deadlines, interruptions and travel.	<u>2.0</u>